

Belgo Bekaert Arames



Website:

www.belgobekaert.com.br

Sector

Consumer Product

Products used

[SoftExpert Document](#)

SoftExpert Differentials

- Low complexity implementation
- Great cost-benefit relationship
- Integrated components
- 100% web-based

Benefits/Results

- Agility and precision in document distribution
- Optimization of the document revision flow
- Time spent managing documents reduced by 75%

Belgo Bekaert optimizes document management with SoftExpert solution



Belgo Bekaert Arames is the result of a joint venture between ArcelorMittal, the world's largest steel group, and N.V. Bekaert, the world's largest producer of steel wire. ArcelorMittal has offices in 61 countries, serving the steel market. N.V. Bekaert Arames is a leader in the steel wires market, with offices in over 120 countries. Operating in the drawn steel wire production and sale segment, Belgo Bekaert Arames has units in 3 states in Brazil.

Challenge

According to Filipe Borges, an Integrated Management analyst at Belgo Bekaert Arames and the person in charge of internal auditing and standardization systems, the company needed to adapt to the Document Control requirements established by ISO standard 9001 – Quality Management Systems.

"We needed a solution to update the Document Control System in order to preventively work on the nearly 3,500 documents that make up the Integrated Management System," explains Borges.

Solution

Faced with this scenario, Belgo Bekaert adopted SoftExpert Document, a Document & Records Management solution from SoftExpert – a provider of software and services for enhancement of business processes, regulatory compliance and corporate governance.

SoftExpert Document is a complete electronic document management solution that manages the entire content lifecycle, from creation to archiving or disposal, with the most comprehensive functionalities at each stage of the cycle.

The Results

With the solution, the main benefits achieved by the company were agility and precision in distribution of documents and an optimized revision flow, cutting time spent on this activity by 75%.

"We chose the SoftExpert because it has a broader concept of electronic document management and because it is fully suited to the company's needs and reality," says Filipe Borges.

SoftExpert Document is used by around 400 users, at seven company plants. The solution serves everything from the Sales to the Production area and including support departments, such as HR, Projects, Environment and Security, working with the nearly 3,500 documents that make up the company's Integrated Management System.

According to the analyst, the project's biggest challenge was training employees to use a new digital platform, which is natural at any company when deploying new software or processes.



Next Steps

Because of its satisfaction with SoftExpert Document, Belgo Bekaert Arames is already looking for expanding the project by applying the Indicator Management module. SoftExpert Performance monitors key performance indicators (KPIs) and manages all business indicators in just one place. With it, visual dashboard can be created and it helps in comparing KPIs with operational and strategic goals to guarantee organizational alignment, allowing for management of business performance, doing more than just measuring results.



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Filipe Borges,
Integrated Management Analyst at Belgo Bekaert Arames



About SoftExpert

Operating in the business management software market, SoftExpert emerged in 1995 in southern Brazil. Currently, the brand has over 500 employees, 2,000 customers, 600,000 users spread across 50 countries, 300 partners worldwide, including strategic alliances with companies such as AWS, Bakertilly, Deloitte, Kodak Alaris, and DocuSign, in addition to business units in 9 countries. This is because SoftExpert has solutions for companies ranging from business management and corporate quality to environmental, project and government management in just one contract for its customers, providing them with greater efficiency, agility, and cost-effectiveness. Its global presence shows that SoftExpert adapts its range of services according to the needs of companies, as well as their locations. The platform offers a set of multi-language modules that are integrated to automate processes and optimize different business areas of organizations.